

VOYAGEURS DU MONDE

LE SPECIALISTE DU VOYAGE SUR MESURE ET DU VOYAGE D'AVENTURE

Press release

Paris, 30 May 2023

Cyber attack : additional information

Further to the announcement on May 25th whereby the Voyageurs du Monde Group had resumed operations following a cyber-attack mid-May, an in-dept analysis of our data - which took several days to complete - has revealed that some passport data copies has been stolen and published this morning. The Group has refused to pay a ransom. The information published by the attacking is very limited.

This data, which consists of passport photocopies collected on a voluntary basis at the request of our customers, is used to help organising their travel arrangements (airflight tickets, visas, services, etc.). The customers concerned will be informed directly, having in mind that biometric data, which remains undisclosed through passport copy, ensures their security. It should be noted that this passport data does not concern the "individual travel" business and is limited to the "travel for groups" business, i.e. 2% of customers.

The crisis unit that was initially immediately set up to deploy all the necessary measures has already taken steps to reinforce access to passport data. Security and data protection remain our top concerns.

Contacts :

Voyageurs du Monde *Lionel Habasque, Directeur Général Délégué, T : +33 (0)1 53 73 77 09 / +33 (0)6 26 91 46 77*
M : lhabasque@terdav.com

Alain Capestan, Directeur Général Délégué, T : +33 (0)1 42 86 16 57 / +33 (0)6 03 35 05 48
M : acapestan@voyageursdumonde.fr